

2024 Dispatcher/Telecommunicator Continuing Education January – December 2024 Courses

To request enrollment in any of the below courses please email Becky Murphy directly at:

cmpareg@stlouiscountymo.gov

Please format your request as follows:

Name / POST ID # (if commissioned in MO) /Agency/Course Requested and Date

Please be advised the following listing of courses are for
Dispatcher/Telecommunicator Training.

Dispatchers/Telecommunicators can also register for courses listed
under “2024 Continuing Education Courses”.



16 Hour Initial Telecommunicator Training

This 16-hour program will meet the requirements mandated by the State of Missouri to the agencies that provide police dispatch only and seeking to certify newly hired dispatchers. Multiple instructors.

September 11-12

8:00 a.m. – 5:00 p.m.

St. Louis County & Municipal Police Academy

Commissioned and Non-Commissioned Personnel

\$250 per seat for Non-Tuition Paying Department

Communications Training Officer (CTO) Program

This 24-hour course is designed to prepared Law Enforcement and Fire Service dispatchers for assignment as a training officer. Instructor Jamie Hudson, IXII Training.

December 2-4, 2024

8:00 a.m. – 5:00 p.m.

St. Louis County & Municipal Police Academy

Commissioned and Non-Commissioned Personnel

\$375 per seat for Non-Tuition Paying Department

Seats Remaining: 24

Veterans Crisis Intervention Team (CIT) Training

This twenty-four-hour training program is designed to provide officers an understanding of the veteran experience while also equipping them with tools and techniques to de-escalate potentially volatile situations, resulting in positive outcomes between law enforcement and veterans in crisis situations.

October 23 – 25, 2024

8:00 a.m. – 5:00 p.m.

St. Louis County & Municipal Police Academy

Commissioned and Non-Commissioned Personnel

NO COST TRAINING

Seats Remaining: 13

Call Taking Techniques for Dispatchers

This course will provide the student with effective interpersonal communication techniques, information gathering, call processing procedures and specific calming techniques.

November 13, 2024

8:00 a.m. – 5:00 p.m.

St. Louis County & Municipal Police Academy

Commissioned and Non-Commissioned Personnel

\$175 per seat for Non-Tuition Paying Department

Seats Remaining: 29

Police Dispatching Techniques

This course will provide the student with the knowledge and skills to safely and accurately process emergency and non-emergency calls for service.

November 14, 2024

8:00 a.m. – 5:00 p.m.

St. Louis County & Municipal Police Academy

Commissioned and Non-Commissioned Personnel

\$175 per seat for Non-Tuition Paying Department

Seats Remaining: 27

40 Hour Initial Telecommunicator Training

This program will meet the requirements mandated by the State of Missouri to meet the requirements to the agencies that provide dispatching for more than one emergency service. The instructors for this course will be experienced dispatchers from the St. Louis County Police Department and Municipal Departments, Fire Department dispatchers and other guest instructors.

November 18 - 22, 2024

8:00 a.m. – 5:00 p.m.

St. Louis County & Municipal Police Academy

Commissioned and Non-Commissioned Personnel

\$500 per seat for Non-Tuition Paying Department

Seats Remaining: 32

